



**Permission Form - Leaseholder / Management Company /
Council Owned Property / Housing Association**

Herts Careline has been asked to install community alarm and telecare equipment in a property for which you have been identified as the Leaseholder, Management Company, Council or Housing Association.

Herts Careline provides community alarm and telecare equipment which helps residents to call for medical help if they need it by pressing a pendant button or activating other devices, which connect wirelessly to a 24/7 emergency control room.

As part of the installation of this equipment, it may be required that Herts Careline’s Technician needs to screw some equipment to the inside and / or outside wall of the property. Examples of this equipment might include a smoke detector screwed into the ceiling and a key safe, housing a spare key, to be screwed into the outside wall. A Police Force preferred key safe allows the emergency services will be able to access the property to help the resident. This prevents forced entry and unnecessary physical and timely costs for any repairs that would need to be undertaken if this occurred.

Your lessee will be responsible for removing any equipment from the property and making good any marks or damage from the equipment installation, in the event they move residence. We are seeking your permission for us to install our telecare equipment into the property of:

Lessee Full Name	
Lessee Address	

- Yes, I give permission for Herts Careline to install fixed telecare into the above address.
- No, I do not give permission for Herts Careline to install fixed telecare into the above address.

Name	
Position	
Leaseholder / Management Company / Council / Housing Association	
Address	
Telephone	
Email	

Return to CarelineSupport@north-herts.gov.uk or post to Herts Careline, PO Box 10613, Nottingham, NG6 6DW